



AUTHORISED BEECHCRAFT REPRESENTATIVE



# ABSOLUTE AVIATION GROUP



AUTHORISED CESSNA REPRESENTATIVE

WEBSITE PRIVACY AND COOKIES POLICY		
Policy #: GP_LEG1703	Effective date: 1 January 2016	Last Revision: June 2019
Policy Custodian:	Legal Department	

## 1. Privacy Policy

The Absolute Aviation Group and all its associated and affiliated companies are committed to respecting the privacy of your personal data. To demonstrate our commitment, the Absolute Aviation Group has created this Security and Privacy Statement in order to communicate its intent to provide effective processes for the appropriate handling of such private information and to comply with applicable legislation that governs the authentication, protection and disclosure of personal information.

## 2. What types of information are the Absolute Aviation Group collecting, and how do we do it?

You will be able to explore the majority of the Services offered on this web site without us collecting any identifiable information from you. For the purpose of business communications, administration and transacting we may collect and use personal information, for example: your name, address, telephone number and/or e-mail. This will enable us to: Respond to queries or requests submitted by you; Resolve problems with goods and services previously supplied; and/or Create products or services that may meet your future requirements. The Absolute Aviation Group will collect, store, process, transmit or otherwise handle private information only with the knowledge and consent of you, our customer. Mostly, this is done by completing an online form.

## 3. The use of Cookies

### 3.1. Use of Cookies

The Absolute Aviation Group website uses cookies. By using the website and enabling your cookies functionality, you consent to our use of cookies in accordance with the terms of this policy.

### 3.2. Why do we use Cookies

JHB: +27 11 548 3000 CT: +27 21 934 0774 | [info@absoluteaviation.co.za](mailto:info@absoluteaviation.co.za) | [www.absoluteaviation.co.za](http://www.absoluteaviation.co.za)

JHB: Hangar 1, Airport Rd, Lanseria International Airport CT: AAG Hangar, Cnr Aviation & Convair Road, Cape Town International Airport

GROUP DIRECTORS : NP HOWARD | GJ WORTHINGTON | DB BASSON | JM VAN DER WESTHUIZEN | TS SEMETSING | SF EARLE | EB DE OLIVEIRA | R PRINSLOO | BG JOHNSTONE | G BURNET

ABSOLUTE AVIATION HOLDINGS (PTY) LTD | ABSOLUTE AIRCRAFT SALES (PTY) LTD | ABSOLUTE AIRCRAFT PARTS (PTY) LTD | ABSOLUTE SERVICE CENTRE (PTY) LTD | ABSOLUTE PROCUREMENT (PTY) LTD  
ABSOLUTE FLIGHT SERVICES (PTY) LTD | ABSOLUTE SOLUTIONS (PTY) LTD | ABSOLUTE AVIATION CAPE TOWN (PTY) LTD



Absolute Aviation Group uses cookies to record the preferences of visitors, and therefore to be able to optimise the design of its web site.

### 3.3. What Are Cookies

A cookie is a small text file stored on your device by the website you are visiting. It helps the website to remember information about your device and how you use the website. We use this information to make your visit to our site as easy and useful as possible.

### 3.4. What Happens if you Disable your Cookie Functionality?

You can limit the collection of your information by disabling cookies on your browser. You may also be able to modify your browser settings to require your permission each time a site attempts to set a cookie.

However, if you choose not to accept cookies it may result in a reduced availability of the services provided by our web site.

### 3.5. What Cookies We Use on the Site

We use both session cookies and persistent cookies on the website.

### 3.6. What We Use Cookies For

We may use the information we obtain from your use of our cookies for the following purposes:

- to recognise your computer when you visit the website
- to track you as you navigate the website
- to improve the website's usability
- to analyse the use of the website
- in the administration of the website
- to personalise the website for you, including targeting advertisements which may be of particular interest to you.

3.7. Your information collect will under no circumstances be sold to any third party or used for inappropriate purposes. Your personal information may be used for marketing purposes by the Absolute Aviation Group.



#### 4. What about the security of my personal data?

The Absolute Aviation Group have implemented technology, policies and processes aimed at protecting the confidentiality, integrity and availability of your personal information. We will update and refine these measures on an ongoing basis. Please note that The Absolute Aviation Group cannot be responsible for the privacy policies and practices of other web sites you may access using links from this website. We recommend that you check the policy of each site you visit and that you contact that specific organisation if you have any concerns or questions. Please be aware that Internet communications are inherently insecure unless they have been encrypted. Your communications may be routed through any number of countries before reaching our web site. The Absolute Aviation Group therefore assumes no responsibility or liability of any nature whatsoever for the interception or loss of personal information beyond our control.

#### 5. Will the Absolute Aviation Group disclose any of my personal information?

The Absolute Aviation Group does not distribute any of your personal information to third parties; unless it's required to deliver the products or services requested by you. In addition, The Absolute Aviation Group will not sell your personal information to third parties unless you give us your specific permission to do so. The Absolute Aviation Group may be obligated to disclose personal information to meet any legal or regulatory requirements of applicable laws.

#### 6. Amendments to this Security and Privacy Statement

The Absolute Aviation Group reserves the right to amend or modify this Security and Privacy statement at any time in response to new privacy legislation.

Monitoring or recording of your calls, e-mails or SMS's may take place for business purposes to the extent permitted by law, such as for example quality control, detecting fraud and training for the purposes of marketing and improving the Services. However, in these situations, we will not disclose information that could be used to personally identify you.

#### Revision History

Version	Revision Date	Description	Next review Date
V1.1	24 January 2017		Next review: February 2018
V1.2	18 June 2019	Revised	June 2020